

Bluewhale – a guide for sending a secure email to Danish Civil Aviation and Railway Authority

Use the link: <https://trafikstyrelsen.bluewhale.dk/va?key=zrvLHS7fuFiiFuPJbu97Aw9SjRseRtFq> to start the process.

The screenshot shows a web browser window with the URL <https://trafikstyrelsen.bluewhale.dk/bwviewer/selfservice/secureinbound;sessionId=node02q25v3ufj0hz1w6lja5p3ha1d10277.no...>. The page header includes the logo for Trafikstyrelsen Minksekretariatet and links for Help and Log off. The main content area is a form with five numbered steps:

1. Enter your e-mail adress (field contains info@trafikstyrelsen.dk)
2. Attach another file (text: Multiple files can be selected (select all: Ctrl + A))
3. Status Update and Timeline Request for xxx-xxxx
4. Dear Madam/Sir,
I am reaching out to request an update on the current status of xxx-xxxx. Given the time that has passed since our last correspondence, I would appreciate any information regarding progress made, current position, or any actions required on my part.
Additionally, it would be helpful to receive an updated timeline or set of expectations for the next steps in this process. Your prompt response would allow us to plan
5. Send

On the right side, a dark blue sidebar contains the text: "Welcome to Bluewhale" and "In the sender application to the left you can submit a message securely with or without attachments."

1. **Enter your email address** in the designated field.
2. **Attach any files** you wish to send (if applicable).
3. **Write a clear subject line** to specify the purpose of your email.
4. **Compose your message** in the body section.
5. **Click the "Send" button** to securely transmit your email.